

Dear Parent,

The HEB ISD Transportation Department is committed to providing the safest, most efficient service to all eligible students. The HEBISD transportation policy states 1st and/or 2nd grade bus riders must be met at the bus stop each day for the first two weeks of school and all early dismissal days by an adult. A 1st and/or 2nd grade student not met by an adult at the bus stop is taken back to campus where the parent is contacted to pick up the student. When the bus is required to return a student to the campus, it is late for the next pick up and drop off, causing a number of problems for other parents and campuses.